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# TRANSMISSION RETURN PROCEDURE

CONGRATULATIONS ON INSTALLING YOUR NEW TRANSMISSION! NOW IT'S TIME TO SEND BACK YOUR CORE. BUT HOW DOES THAT WORK? IT'S PRETTY SIMPLE. JUST FOLLOW THESE EASY STEPS:

- 1: DRAIN YOUR OLD TRANSMISSION AND CONVERTER - AND PLUG A ANY INLET / OUTLET HOLES SO RESIDUAL FLUID DOESN'T LEAK OUT.
- 2: PLACE YOUR CORE TRANSMISSION INTO THE CRATE/PALLET THAT IT CAME IN.
- 3: CALL OUR SALES TEAM AT 435.228.6619 EXT 1 AND LET THEM KNOW YOUR CORE IS READY TO BE PICKED UP!

FROM THERE, WE WILL E-MAIL YOU A BILL OF LADING (BOL) AND THE CARRIER WILL COME TO YOUR FACILITY / HOUSE TO PICK UP YOUR OLD UNIT.

ONCE YOUR CORE IS RECEIVED BACK AT OUR SHOP, IT WILL BE CHECKED IN AND A CORE REFUND WILL BE ISSUED. PLEASE ALLOW APPROXIMATELY 1.5-2 WEEKS FOR TRANSIT AND REFUND PROCESSING.

THANK YOU AGAIN FOR YOUR BUSINESS!

- THE RANDY'S TEAM

**PLEASE NOTE: A CLEANING FEE OF \$150 WILL BE DEDUCTED FROM YOUR CORE REFUND IF EXCESS ATF IS FOUND IN THE CRATE UPON RETURN.**