



TRANSMISSION RETURN PROCEDURE

CONGRATULATIONS ON INSTALLING YOUR NEW TRANSMISSION!
NOW IT'S TIME TO SEND BACK YOUR CORE. BUT HOW DOES THAT
WORK? IT'S PRETTY SIMPLE. JUST FOLLOW THESE EASY STEPS:

1: DRAIN YOUR OLD TRANSMISSION AND CONVERTER - AND PLUG A
ANY INLET / OUTLET HOLES SO RESIDUAL FLUID DOESN'T LEAK OUT.

2: PLACE YOUR CORE TRANSMISSION INTO THE CRATE/PALLET
THAT IT CAME IN.

3: CALL OUR SALES TEAM AT 435.228.6619 EXT 1 AND LET THEM
KNOW YOUR CORE IS READY TO BE PICKED UP!

FROM THERE, WE WILL E-MAIL YOU A BILL OF LADING (BOL) AND THE
CARRIER WILL COME TO YOUR FACILITY / HOUSE TO PICK UP
YOUR OLD UNIT.

ONCE YOUR CORE IS RECEIVED BACK AT OUR SHOP, IT WILL BE
CHECKED IN AND A CORE REFUND WILL BE ISSUED.
PLEASE ALLOW APPROXIMATELY 1.5-2 WEEKS FOR TRANSIT AND
REFUND PROCESSING.

THANK YOU AGAIN FOR YOUR BUSINESS!

- THE RANDY'S TEAM

**PLEASE NOTE: A CLEANING FEE OF \$150 WILL BE
DEDUCTED FROM YOUR CORE REFUND IF EXCESS
ATF IS FOUND IN THE CRATE UPON RETURN.**